

MAGICAL STARLIGHT THEATRE  
PRESENTS

# The WIZARD of OZ



## FREQUENTLY ASKED QUESTIONS

### *What are the dates and times of the shows?*

- Friday, January 10 at 7:30 pm
- Saturday, January 11 at 1:30 pm
- Saturday, January 11 at 6:30 pm
- Sunday, January 12 at 1:30 pm
- Friday, January 17 at 7:30 pm
- Saturday, January 18 at 1:30 pm
- Saturday, January 18 at 6:30 pm
- Sunday, January 19 at 1:30 pm

### *How do I register for a performance?*

Visit [napervilleparks.org](http://napervilleparks.org) and click the green Online Registration banner at the top of the page. Search for the performance by typing Wizard of Oz. Select the performance and add it to your cart. Login or Create a New Account. Everyone, regardless of Naperville residency, will need an account in order to register. Please visit this link for a video tutorial on how to register: [napervilleparks.org/howtopurchasetickets](http://napervilleparks.org/howtopurchasetickets).

### *Where is the Auditorium located?*

The Auditorium is located at Naperville Central High School, 440 Aurora Ave. Please use Door #24, which is on the northwest side of the school. The door faces West Street and Hillside Rd. Please enter the parking lot from West Street or Hillside Rd.

### *When does the box office and house open?*

The box office and lobby open one hour before the show begins and the house (theater) opens 30 minutes before the show begins. Seats cannot be saved prior to the house opening.

### *Do we have reserved seats?*

All shows are general seating.

### *When and where can we buy tickets?*

Tickets may be purchased via phone, online at [napervilleparks.org](http://napervilleparks.org) or during regular business hours at the Alfred Ruben Riverwalk Community Center, 305 West Jackson Avenue, the 95th Street Center, 2244

West 95th Street or Fort Hill Activity Center, 20 Fort Hill Drive. You will receive an e-mail confirmation of your purchase. Your tickets will be available at check in at the Auditorium lobby prior to the performance. Advanced tickets can be purchased until 4:00 p.m. on the Friday of the performance weekends. After that time, tickets must be purchased at the performance for the remainder of the weekend. Tickets purchased at the door are \$15. Cash and credit card are accepted.

**You can purchase tickets at the box office for all performances in the same weekend. You cannot purchase tickets at the box office during the first weekend (January 10-12) for the second weekend of shows (January 17-19).**

### *How do I pick-up my pre-purchased ticket?*

When you arrive in the lobby of the auditorium you will give your name at the Will Call tables. You do not need your confirmation email.

### *It says the minimum age is 3, can a younger child attend?*

The show is recommended for ages 3 and up; however, you are able to bring a younger child if they are able to sit through the performance. Each child needs a ticket. Please be respectful to the audience and actors and exit the theater if needed.

### *What if I am unable to make the performance I purchased tickets for?*

We do not issue refunds. You can transfer to another show if another show is available and the show you purchased tickets for hasn't taken place. We also do not issue refunds for weather related conditions unless the Park District chooses to cancel the performance.

### *How long does the show run?*

The approximate show time is 2 ½ hours, which includes a 15 minute intermission.

### *Are there concessions?*

Concessions will be sold at intermission. No food or drink is allowed in the theater. Concessions are cash only.

### *Is handicap accessible seating available?*

Yes, handicap accessible seating is available and needs to be reserved at least one week in advance with Brittany Malatt, Program Manager. Please contact her at [bmalatt@napervilleparks.org](mailto:bmalatt@napervilleparks.org) or call (630) 848-3619.

### *Are there group rates?*

We do not offer group rates.

### *Can I meet the cast?*

The cast is available after the show for pictures and autographs in the lobby.

### *Is a sign language interpreter available?*

A sign language interpreter will be present at the following performances: Sunday, January 12 at 1:30 pm and Saturday, January 18 at 6:30 pm.

